



Office of the City Auditor

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September 24, 2010

Commissioner Alvin Brooks
Kansas City, Missouri, Board of Police Commissioners
1125 Locust
Kansas City, Missouri 64106

Dear Commissioner Brooks:

During our August 26, 2010, presentation of the fiscal year 2010 citizen survey results to the Board of Police Commissioners, you asked for survey results by race/ethnicity for the police and safety-related questions. The attached table shows those results.

Because the number of responses for each race/ethnic group vary from less than 50 for those identifying themselves as Asian/Pacific Islander to over 3,000 for those identifying themselves as White, differences in percentages between the groups could reflect the margin of error of the sample, rather than statistically significant differences in responses between race/ethnic groups.

If you have any questions, please contact me at 513-3320.

Sincerely,

Gary L. White
City Auditor

Attachment

cc: Mayor Mark Funkhouser
Members of the Board of Police Commissioners
James Corwin, Police Chief

Kansas City Citizen Survey Results (Fiscal Year 2010)
Police and Safety-Related Questions by Race/Ethnicity

All results exclude "Don't Know" responses. Results may not add to 100% due to rounding.

	Asian/ Pacific Islander n=47	White n=3,052	American Indian/ Eskimo n=51	Black/ African American n=1,209	Other n=195	Citywide n= 4,554 ¹
Q1a Overall quality of police, fire, and ambulance services						
Satisfied/Very Satisfied	73%	77%	63%	67%	76%	74%
Neutral	22%	17%	24%	23%	17%	19%
Dissatisfied/Very Dissatisfied	5%	6%	12%	10%	6%	7%
Q3f Overall feeling of safety in the city						
Satisfied/Very Satisfied	38%	37%	29%	30%	40%	35%
Neutral	31%	31%	20%	31%	34%	31%
Dissatisfied/Very Dissatisfied	31%	32%	51%	40%	26%	35%
Q5a Quality of local police protection						
Satisfied/Very Satisfied	62%	67%	47%	53%	62%	62%
Neutral	36%	21%	20%	27%	23%	23%
Dissatisfied/Very Dissatisfied	2%	12%	33%	20%	15%	14%
Q5b The visibility of police in neighborhoods						
Satisfied/Very Satisfied	34%	49%	55%	49%	50%	48%
Neutral	52%	26%	16%	23%	21%	25%
Dissatisfied/Very Dissatisfied	14%	25%	29%	29%	29%	26%
Q5c The visibility of police in retail areas						
Satisfied/Very Satisfied	36%	48%	51%	46%	48%	47%
Neutral	48%	34%	24%	31%	32%	33%
Dissatisfied/Very Dissatisfied	17%	18%	24%	23%	20%	20%
Q5d The city's overall efforts to prevent crime						
Satisfied/Very Satisfied	38%	40%	37%	38%	49%	39%
Neutral	38%	34%	27%	29%	23%	32%
Dissatisfied/Very Dissatisfied	24%	27%	37%	34%	27%	29%
Q5e Enforcement of local traffic laws						
Satisfied/Very Satisfied	49%	52%	52%	51%	58%	52%
Neutral	42%	31%	27%	31%	25%	31%
Dissatisfied/Very Dissatisfied	9%	17%	21%	18%	17%	18%
Q5f Overall quality of police services						
Satisfied/Very Satisfied	55%	61%	51%	51%	61%	58%
Neutral	43%	28%	29%	31%	25%	29%
Dissatisfied/Very Dissatisfied	3%	10%	20%	18%	14%	13%
Q5i How quickly public safety personnel respond to emergencies						
Satisfied/Very Satisfied	64%	67%	49%	63%	70%	66%
Neutral	31%	24%	34%	24%	19%	24%
Dissatisfied/Very Dissatisfied	5%	9%	17%	13%	10%	10%

¹ Surveys were received from 4,637 households, however, 83 did not answer the race/ethnicity question.

	Asian/ Pacific Islander	White	American Indian/ Eskimo	Black/ African American	Other	Citywide
Q7a Were you or anyone in your household the victim of any crime in Kansas City, Missouri, during the last year?						
Yes	11%	14%	24%	17%	20%	15%
No	89%	86%	76%	83%	80%	85%
Q7b Have you called the police in the last year?						
Yes	28%	31%	41%	35%	43%	33%
No	72%	69%	59%	65%	57%	67%
Q9a How safe do you feel at home during the day?						
Safe/Very Safe	85%	84%	72%	76%	78%	81%
Neutral	13%	12%	16%	16%	13%	13%
Unsafe/very Unsafe	2%	5%	12%	8%	8%	6%
Q9b How safe do you feel at home at night?						
Safe/Very Safe	72%	73%	58%	64%	65%	70%
Neutral	23%	16%	14%	21%	18%	18%
Unsafe/very Unsafe	4%	11%	28%	14%	18%	12%
Q9c How safe do you feel in your neighborhood during the day?						
Safe/Very Safe	87%	81%	72%	72%	75%	78%
Neutral	9%	13%	18%	19%	16%	15%
Unsafe/very Unsafe	4%	6%	10%	9%	10%	7%
Q9d How safe do you feel in your neighborhood at night?						
Safe/Very Safe	73%	62%	52%	56%	58%	60%
Neutral	16%	19%	18%	23%	18%	21%
Unsafe/very Unsafe	11%	19%	30%	21%	23%	20%
Q9e How safe do you feel in city parks during the day?						
Safe/Very Safe	61%	60%	59%	56%	63%	59%
Neutral	33%	25%	26%	28%	20%	26%
Unsafe/very Unsafe	6%	15%	15%	16%	17%	16%
Q9f How safe do you feel in city parks at night?						
Safe/Very Safe	15%	11%	16%	17%	14%	13%
Neutral	38%	24%	18%	24%	21%	24%
Unsafe/very Unsafe	47%	65%	66%	59%	65%	63%
Q9g How safe do you feel in Downtown Kansas City, Missouri, during the day?						
Safe/Very Safe	71%	67%	69%	68%	70%	68%
Neutral	24%	22%	24%	23%	20%	22%
Unsafe/very Unsafe	5%	10%	7%	9%	10%	10%
Q9h How safe do you feel in Downtown Kansas City, Missouri, at night?						
Safe/Very Safe	21%	26%	37%	38%	30%	29%
Neutral	44%	30%	24%	28%	33%	30%
Unsafe/very Unsafe	36%	44%	39%	33%	38%	41%